

Codebook for the Four-County Community Health Needs Assessment 2004

Questions and codes from the community needs assessment



Northwest Arkansas
Hometown Health
Improvement Project

University of
Arkansas
Social Work
Research Center

BCCC
Benton
County
Community
Coalition

CommunityCare
Foundation

C.C.R.C.
Carroll County
Resource Council



1. Which county do you live in?

[1] Benton County [2] Carroll County [3] Madison County
[4] Washington County

2. Which town do you live in?

3. How long have you lived CONTINUOUSLY in Northwest Arkansas? [Years]

Section 1. Medical Care Costs: First, I would like to ask you some questions about the cost of medical care in your community. How important is:

4. Money for prescriptions

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

5. Money for emergency medical care

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

6. Money for ongoing medical care

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

7. Money for ongoing dental care

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

8. Finding a doctor who accepts Medicaid

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

9. Finding a doctor who accepts ArKids First insurance

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

10. Medical doctors who will NOT accept my insurance

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

11. Dentists who will NOT accept my insurance

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

12. Dentist who will NOT accept ArKids First

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

13. Finding a doctor who accepts Medicare

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

14. Briefly, which is the most important medical care cost that your community faces, and why is it important? _____

Section 2. Access to Health Care Services: Next I would like to ask you some questions about access to health care services in your community. How important is:

15. Access to prenatal care

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

16. Access to public transportation

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

17. Access to health care services

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

18. Access to private transportation

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

19. Access to health care clinics

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

20. Adequate and timely access to a physician

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

21. Access to tests and diagnostics (ultrasound, x-ray, lab work, cholesterol testing, blood pressure testing, mammograms)

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

22. Access to hospital services

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

23. Access to a pharmacy

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

24. Access to dental care

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

25. Access to affordable and adequate assisted living for the elderly who are too sick to live alone, but not sick enough for a nursing home

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

26. Briefly, which is the most important issue related to access to health care services that your community faces, and why is it important?

Section 3. Physical Health Care Issues: I would now like to ask you some questions about physical health care in your community. How important is:

27. Asthma or other lung disease (chronic breathing disorders, emphysema, etc.)

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

28. Cigarette smoking and/or second hand smoke

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

29. Diabetes (high blood sugar)

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

30. Heart disease

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

31. Weight problems (excessive weight or excessive thinness due to an eating disorder)

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

32. Osteoporosis (brittle bones)

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

33. Sexually transmitted disease (syphilis, gonorrhea, chlamydia, herpes, genital warts)

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

34. Human Immunodeficiency Virus (HIV)

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

35. Smokeless tobacco

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

36. Stroke (brain attack)

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

37. Alzheimer

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

38. Cancer

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

39. Briefly, which is the most important issue related to physical health care issues that your community faces, and why is it important?

Section 4. Mental Health Care Issues: Now let's talk about the mental health care issues in your community. How important is:

40. Available and affordable psychiatric services (psychiatrist)

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

41. Available and affordable counseling services

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

42. Emergency mental health services

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

43. Housing or residential services for the severely and persistently mentally ill

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

44. Alcoholism (excessive alcohol use)

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

45. Access to available and affordable alcohol treatment programs

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

46. Anxiety disorders (excessive worrying or fears, panic attacks, phobias, obsessions, post traumatic stress disorders)

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

47. Depression (depressed mood, persistent sadness, diminished pleasure or energy, feelings of hopelessness, suicidal thoughts)

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

48. Substance abuse (marijuana, cocaine, inhalants, hallucinogens, methamphetamine, prescription drug abuse)

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

49. Available and affordable substance abuse services

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

50. Suicide

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

51. Briefly, which is the most important issue related to mental health care issues that your community faces, and why is it important? _____

Section 5. Multicultural Health Care Issues: Northwest Arkansas has a diverse and growing population, which includes many people from a variety of cultures. In your community, how important is:

52. Access to affordable and available health care services

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

53. Adequacy of health care services

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

54. Awareness of health care services

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

55. Cultural and/or language barriers to accessing health care services

[1] Not An Issue [2] A Minor Issue [3] Moderate Issue [4] A Major Issue
[0] Don't Know

56. Briefly, which is the most important issue related to health care for multicultural members in your community, and why is it important?

Section 6. General Questions: The following questions will help us be certain that we have reached a variety of people from throughout the four county area of Northwest Arkansas.

57. Which of the following locations have you usually gone to in the past 12 months in order to obtain health care for you or your dependents?

[Respondent can check as many boxes as needed.]

Those who reported yes=1. Each reported independently. Respondent could choose more than one answer.

- [57A] A private doctor's office
- [57B] A community health clinic (Community Clinic at St. Francis House, Boston Mountain, Poplar House, etc.)
- [57C] I do not have a regular place for health care
- [57D] A hospital emergency room
- [57E] County Health Department
- [57F] An urgent care center (Mediquick)
- [57G] A college or university health center
- [57H] A psychiatric hospital/clinic (Ozark Guidance)
- [57I] A military hospital or clinic
- [57J] An alternative health provider (chiropractor, homeopath, acupuncturist, etc.)
- [57K] Traditional healer (Shaman, Currandero, other)
- [57L] [57M] Other (Please Write In): _____

58. During the past 12 months, what were the reasons you or someone in your household went to a hospital emergency room for medical care?

Those who reported yes=1. Each reported independently. Respondent could choose more than one answer.

- [58A] I did not visit the emergency room in the past 12 months.
- [58B] I did not have a regular place to go for health care
- [58C] I did not have health insurance for doctor's visits
- [58D] It took too long to get an appointment at the doctor's office
- [58E] My doctor's office was closed
- [58F] I had an injury
- [58G] I was very sick
- [58H] I did not have enough money for a doctor's visit
- [58I] I was a victim of an assault
- [58J] [58K] Other (Please write in): _____

59. Please list the top 3 health concerns for your community or for yourself and your household.

60. In what year were you born? _____ [Year]

61. Are you:

[1] Male

[2] Female

62. Which do you consider to be your primary racial or ethnic identity?

[1] Caucasian

[2] African American

[3] Hispanic/Latino

[4] Asian

[5] Native American

[6] Marshall Islander

[7] Other (Specify) [62A] _____

63. Counting yourself, how many people live in your household?

[1] 1 [2] 2 [3] 3 [4] 4 [5] 5 [6] 6 [7] 7 [8] 8 [9] 9 [10] 10+

64. What was your household income last year?

(Count your income from all sources including earnings from jobs, unemployment insurance, pensions, etc., and count income from everyone living in your home as household income.)

[1] Less than \$4,999

[2] \$5,000-\$9,999

[3] \$10,000-\$19,999

[4] \$20,000-\$29,999

[5] \$30,000-\$39,999

[6] \$40,000-\$49,999

[7] \$50,000-\$59,999

[8] \$60,000-\$99,999

[9] \$100,000-\$149,999

[10] \$150,000-\$199,999

65. What is the highest level of schooling you have completed?

- [1] 12th grade or less, no diploma
- [2] High school graduate or GED
- [3] Some college or vocational school (No Degree)
- [4] Associate degree
- [5] Bachelors' degree
- [6] Advanced degree (masters or doctorate)

66. Are you currently employed?

- [1] Yes [2] No

67. Are you covered by a health insurance plan?

- [1] Yes [2] No

67a. If yes, what type of coverage do you have? [1] Yes [2] No [0] NA

Those who reported yes=1. Each reported independently. Respondent could choose more than one answer.

- [[67AA] Medicare (includes supplemental policy)
 [67B] Medicaid
 [67C] Insurance (Blue Cross/Blue Shield, COBRA)
 [67D] Other: _____

68. Do you have any dependents? [If no, skip to 70]

- [1] Yes [2] No

69. Are your dependents covered by health insurance?

- [1] Yes [2] No

69a. If yes, what type of coverage do they have? [1] Yes [2] No [0] NA

Those who reported yes=1. Each reported independently. Respondent could choose more than one answer.

- [69A] Medicare (includes supplemental policy)
[69B] Medicaid
[69C] Insurance (Blue Cross/Blue Shield, COBRA)
[69D] Other: _____

70. Are your income and benefits adequate for meeting the health care needs for you and your dependents?

- 1 [1] Yes [2] No

71. If you have insurance, who pays the premium cost? N=141

- [1] My employer pays the majority
- [2] I (or my family) pay the majority
- [3] My employer and I (or my family) each pay about half
- [4] [71A] Other: _____
- [5] I have no insurance

72. What is your area of employment?

Those who reported yes=1. Each reported independently. Respondent could choose more than one answer.

- [72A] Business
- [72B] Agriculture (farming, ranch)
- [72C] Government
- [72D] Education (teacher, admin)
- [72E] Health related (physician, nurse, admin)
- [72F] Non-profit organization
- [72G] Restaurant/food service
- [72H] Construction
- [72I] Poultry Industry
- [72J] [72L] Other (Please specify): _____
- [72K] Retired

The four-county health needs survey is made possible through a grant from the CommunityCare Foundation of Springdale, Arkansas.

Feel free to add anything else about the health care needs in your community.

- [73] _____
- [74] Interviewer Initials: _____
- [75] Time: ____:____ am pm
- [76] Location: _____
- [77] Notes:

For additional information visit:

<http://www.nwahealth.org>